



**AMWAY SOUTH AFRICA (PTY) LTD**

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### **Nutrilite & Medical Aids: updated 27<sup>th</sup> March, 2019**

Attached please find the N.A.P.P.I. codes for all the Nutrilite products, together with the updated price list.

You can submit claims to your medical aid following the below important criteria.

***DISCLAIMER:*** *The information supplied is intended to be used purely for information of Amway Business Owners (ABOs), and is NOT intended to be viewed neither as an authoritative legal document nor as a guarantee that medical aid funds will refund your supplement purchase.*

*We are in the very fortunate position that in South Africa medical aids are willing to pay for nutritional supplements under certain conditions and within set-down parameters. This is unique to South Africa.*

#### ***Procedure to follow when attempting to submit a claim:***

1. The member should contact his/her own medical aid personally and directly, quoting their medical aid number
2. He should ascertain if the medical aid, *under the specific option to which they belong*, **will in fact pay** for vitamin supplements
3. If the answer is in the affirmative, then they should verify the *exact procedure* that must be followed in order to claim back a partial or complete refund from their medical aid.
4. In most cases where a claim is accepted, **the medical aid will require a certified receipt obtainable ONLY from the patient's doctor, dentist, healthcare practitioner or pharmacist**, proving that they have bought the supplement from the medical practitioner in question.  
**NOTE: You CANNOT submit an Amway invoice, your own invoice nor that from a supermarket or health shop.**
5. **N.B.:** Medical aids will not entertain a claim submitted on an invoice from anyone other than the practitioner mentioned in point 4 above.
6. The practitioner's practice number, together with the NAPPI code, must appear on the claim from the practitioner.
7. These facts must **be verified with the medical aid BEFORE attempting to claim any refund.**

